

Quality Policy Statement



The Gulf Bio Analytical Group is committed to provide its clients with the state-of-the-art equipment and materials with high quality, competitive prices, and high professional after sale service. Our commitment is embedded in the company's values and is considered as a crucial to our growth, progress, and success. The company is fully determined to follow its strict quality requirements, governmental requirements, and clients' expectations in delivering our products and services. The company makes sure that the various requirements are monitored carefully in order to achieve the highest degree of efficiency to serve our clients. The (company) puts in place several policies and procedures to support the company's performance and continuous improvement in order to achieve our clients' satisfaction:

- Customer feedback
- Customer complaints procedure
- Selection and performance monitoring of suppliers against set criteria
- Internal audit
- Measurable quality objectives
- Management reviews of audit results, customer feedback and complaints
- Providing commitment and leadership from the directors and management
- Identify risks and opportunities to the quality system
- Continuous improvement
- Ensuring that all employees are provided with adequate training, information and instruction to competently carry out their work activities to the required standard
- Continuous monitoring of the management system

Our internal procedures are reviewed on a regular basis and are held in a quality manual. The top management ensures that Gulf Bio Analytical's quality policy is available to all employees. The quality policy is evaluated periodically on appropriateness. This document is available for all employees on the server. Although the Executive Director has ultimate responsibility for Quality, all employees have also defined responsibilities within their working areas to help ensure that quality is embedded within the whole company.

KLM Prasad
Managing Director

Date: 3rd November 2019

Gulf Bio Analytical Group

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